Oregon Adventist Book Center
Shipping Policy

If you are not able to purchase something in the store, we are happy to assist you with shipping your dry goods order. Please review the policy below so you can understand our policy and shipping options.

Shipping Processing Days
When placing an order, our processing days for orders to be shipped are Monday through Thursday, from 10 AM to 3 PM, and the mail is picked up the following day (Tuesday through Friday) at our store.

Orders placed outside of these hours or on weekends through the website (Friday, Saturday, & Sunday) will be shipped the next business day.

Shipping Options
We ship via United States Postal Service (USPS).
Options include:

- **Media Mail** (typically the cheapest but also the slowest, especially out of state)
- **Ground Advantage** (fast like Priority and often cheaper than Priority)
- **Priority** - includes Priority Flat Rate and regular Priority (fastest and usually most expensive).

Rush Orders
If you have a rush order, it is best to call us during business hours! See shipping options above. We are not able to ship Overnight, Express, or 2-Day.

What Items Can be Shipped?
We are able to ship most things in our store, however, we are not able to ship refrigerated or frozen food items.

Shipping to inmates:
Due to special requirements at each facility, customers requesting a paperback book(s) be mailed to an inmate will be on a case-by-case basis. The inmate's name, inmate ID number, and correct mailing address will be needed, in addition to the customer's name, address, phone number, and payment information. The customer may **NOT** physically touch any item to be mailed; only ABC staff may handle and mail the book(s). We do not mail hardcover books to jails/prisons, unless the customer can confirm it will be allowed at the institute. If mail to a jail/prison is refused, the customer will be contacted to inform about the situation and the customer will be expected to cover the cost of the product(s) being returned to the store.

Shipping within the US
We are ONLY able to ship to the 50 US states; we are unable to ship internationally at this time. Orders to US territories (i.e. American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands) may have to be shipped directly from the publisher/distributor.

Shipping Schedule
Our shipping department is closed on the following days/holidays: New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Juneteenth, Independence Day, Labor Day, the Wednesday before Thanksgiving, Thanksgiving Day, Christmas Eve, Christmas Day, and New Year's Eve.

Also, our shipping department is closed Tuesday through Thursday during camp meeting week in July every year.

If an order is placed on one of the above listed days/holidays, the order will be processed the next available business day the shipping department is processing orders and picked up the second business day by the postal worker.

Advertised delivery times for USPS are from the carrier and may take longer than quoted. Shipment time estimates are from the date of shipment, not from the time of the order being placed.